When is the Centre open?

Primary care appointment hours:

Monday to Friday   9:00 a.m. to 4:30 p.m.

Saturdays, Sundays, Statutory Holidays. Check for available appointments.

Urgent care hours:

Monday to Friday   2:00 p.m. to 8:00 p.m.

Saturday, Sunday   9:00 a.m. to 9:00 p.m.

Please note:

We do not have these services on-site:

- x-ray, ultrasound, medical imaging, or CT scanning
- laboratory services
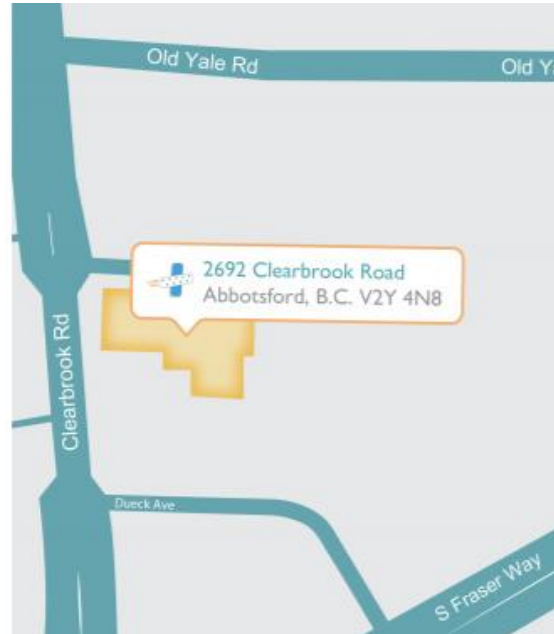
We cannot offer any intravenous therapy.

We do not have narcotics (opioids) onsite.

We will not give prescriptions for narcotics or tranquilizers (benzodiazepines).

For people who walk-in, we are not able to complete medical forms, such as for Persons with Disability (PWD) and private insurance. We need to know a person for at least 3 months before we can complete these types of forms.

Where to find us

**Unit 100 – 2692 Clearbrook Road
Abbotsford, B.C.**

2692 Clearbrook Road
Abbotsford, B.C. V2Y 4N8

We will treat you and your family with compassion, dignity, and respect, without discriminating in any way.

fraserhealth
Better health. Best in health care.

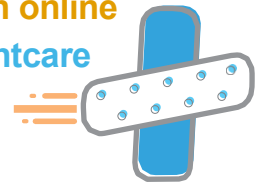Abbotsford
Division of Family Practice
A GPSC initiative

Abbotsford Urgent and Primary Care Centre

Open 9:00 a.m. to 8:00 p.m.

7 days a week

604-870-3325

**For more information online
fraserhealth.ca/urgentcare**

www.fraserhealth.ca

This information does not replace the advice given to you by your healthcare provider.
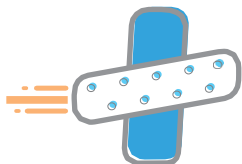
What is the difference?

Urgent care is for people who:

- ✓ might normally go to a family doctor (or nurse practitioner) or walk-in clinic in their community with a health concern but can't get in to see one, *and*
- ✓ need medical care within 12 to 24 hours and it is not an emergency

A member of our team will work with you to address your care needs. We assess all patients when they arrive. We decide who to see first based on the urgency of care they require.

Examples of when to use urgent care:

- coughs and/or colds
- sore throats
- minor infections such as chest, ear, throat, skin, or urinary tract
- new wounds or skin cuts
- mild back pain
- concerns about sexually transmitted infections
- general headaches or fatigue

Emergency department

is for people who:

- are experiencing a health crisis or have a serious illness or injury
- need medical care right away

Examples of when to go to an emergency department:

- chest pain
- trouble breathing or short of breath
- any kind of bleeding that does not stop
- suspected stroke
- overdose or poisoning
- mental health crisis
- broken bones / dislocated joints

Primary care is for people who:

- live in Abbotsford and are looking for a family doctor or nurse practitioner

Our team includes:

- doctors and nurse practitioners
- registered nurses
- dietitians
- social workers

We see people in 2 ways:

- virtual appointments
- in-person appointments

We provide a team-based approach tailored to your specific health concerns. We might also refer you to other resources in the community.

Not sure where to go?

Call Fraser Health Virtual Care   **1-800-314-0999**
- Speak with a nurse from 10:00 a.m. to 10:00 p.m., 7 days a week

Call 8-1-1
- Speak with a nurse anytime of the day or night.
- Speak with a pharmacist from 5:00 p.m. to 9:00 a.m. every night of the week.
  HealthLinkBC is available in 130 languages. For an interpreter, say your language in English. Wait until an interpreter comes on the phone.

Call the Urgent and Primary Care Centre   **604-870-3325**
- 9:00 a.m. to 5:00 p.m., Monday to Sunday

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