

About your specialty medical clinic appointment

Medical Outpatient Unit, Peace Arch Hospital

Your doctor or healthcare provider has referred you to a specialty medical clinic for a medical procedure.

The unit is located on the 3rd floor.

Within the unit, we have the following:

- ☐ Outpatient Thrombosis Program
- ☐ General Neurology
- ☐ Medical Day Care
- ☐ Wound Care Clinic
- ☐ Home IV Program
- ☐ Outpatient Parenteral Antibiotic Therapy Clinic (OPAT)

How is my appointment scheduled?

We will call you to schedule an appointment once we have gotten the referral from your healthcare provider.

Unfortunately, we are not able to offer drop-in appointments.

What if I don't answer the phone when the clinic calls?

We will leave a message with a phone number to call us back.

If you have not been contacted within **5** days of being referred to us, please call:

604-535-4500 local 757370#

Where do I register?

Always register before coming to the Medical Outpatient Unit **each time you come in.**

Monday to Friday: Register in the Main Lobby.
Saturday, Sunday & Statutory holidays:

Register in the Emergency Department.

Please do not come more than 10 minutes early for your appointment. Our waiting area is small with few chairs.

If you arrive early or late, we might ask you to wait until we have a space available.

Please note:

- We are a Scent Free area. Please do not bring or wear scented products to your appointment.
- Please turn off the sound on your cell phone while you are at the clinic.

What if I need medical care urgently?

Call HealthLinkBC at 8-1-1 to talk to a nurse.

Go to your nearest Emergency Department if told to by the HealthLinkBC nurse.

To learn more:

- Talk to your family doctor
- HealthLinkBC: Call 8-1-1 (7-1-1 for deaf or hard of hearing) or go to HealthLinkBC.ca