

When is the centre open?

Monday to Friday: 4:30 p.m. to 8:00 p.m.
Saturday, Sunday: 9:00 a.m. to 4:00 p.m.

Please note:

We do not have these services on-site:

- x-ray, ultrasound, medical imaging, or CT scanning
- laboratory services

We cannot offer any intravenous therapy.

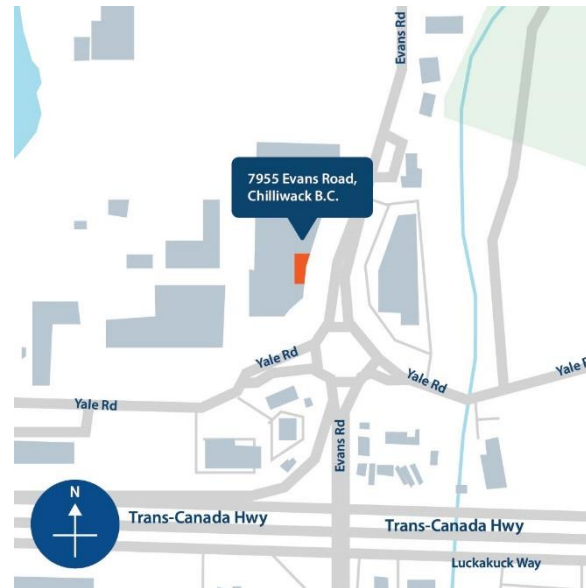
We do not have narcotics (opioids) onsite.

We will not give prescriptions for narcotics or tranquilizers (benzodiazepines).

For people who walk-in, we are not able to complete medical forms, such as for Persons with Disability (PWD) and private insurance. We need to know a person for at least 3 months before we can complete these types of forms.

Where to find us:

**7955 Evans Road
Chilliwack, B.C
778-704-6000**



Expect us to treat you and your family with compassion, dignity, and respect, without discriminating in any way.

www.fraserhealth.ca

This information does not replace the advice given to you by your healthcare provider.

Catalogue #268474 (March 2024)
To order: patienteduc@fraserhealth.ca



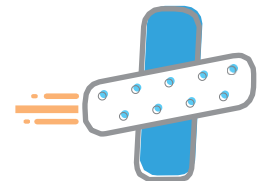
Chilliwack Urgent and Primary Care Centre

Open 7 days a week

778-704-6000

For more information:

fraserhealth.ca/urgentcare



What is the difference?

Urgent Care is for people who:

- ✓ might normally go to a family doctor (or nurse practitioner) or walk-in clinic in their community with a health concern but can't get in to see one, *and*
- ✓ need medical care within 12 to 24 hours and it is not an emergency

A member of our team will work with you to address your care needs.

Examples of when to use Urgent Care

- cough or cold
- cuts, wounds, or skin conditions
- infections such as chest, ear, and bladder
- mild back pain
- sprains or strains
- nausea, diarrhea, or constipation
- immunizations

Our team can include:

- doctors and nurse practitioners
- nurses
- clinical counsellors
- social workers
- medical office assistants

Do I need to call first?

You can call or come in to the centre. A nurse assesses all patients, either on the phone or when they arrive. **We decide who to see first based on the urgency of care they require.**

Emergency Department is for people who:

- are experiencing a health crisis or have a serious illness or injury
- need medical care right away

Examples of when to go to an Emergency Department:

- chest pain
- trouble breathing or short of breath
- any bleeding that does not stop
- suspected stroke
- overdose or poisoning

Not sure where to go?

Call Fraser Health Virtual Care

1-800-314-0999

- Speak with a nurse from 10:00 a.m. to 10:00 p.m., 7 days a week

Call 8-1-1

- Speak with a nurse anytime of the day or night.
- Speak with a pharmacist from 5:00 p.m. to 9:00 a.m. every night of the week. HealthLinkBC is available in 130 languages. For an interpreter, say your language in English. Wait until an interpreter comes on the phone.



Call the Urgent and Primary Care Centre

778-704-6000

- 4:30 p.m. to 8:00 p.m., Monday to Friday
- 9:00 a.m. to 4:00 p.m., Saturday and Sunday