



Community Health Nursing

White Rock/South Surrey Home Health

Your Community Health Nurse:



Welcome to White Rock & South Surrey Home Health

Specialized Community Services Program (SCSP)

The Community Health Nurse will help support your independence in your home. We work with you and your family to create your plan of care and help you stay safe at home. We teach you how to manage your own care.

The first visit takes place in your home. Follow up visits may be scheduled in your home or the ambulatory clinic at Peace Arch Hospital.

At each visit the nurse will ask you to say your full name and your date of birth. This is to confirm your identity.

Your Medical Services Plan covers Community Health Nurse visits.

Our goal is to provide patient-centred and wellness focused care for you and your family.

Hours of Service

Office hours are 8:00am to 4:30pm, 7 days a week.

Visits are made between 8:30am and 9:00pm, 7 days a week, with reduced coverage on weekends, evenings and holidays.

You must telephone 604-541-6800 to cancel a visit. If there is no answer please leave a message giving your Name, and Telephone number.

What to do between **9:00pm** and **08:30am**, if an unexpected problem happens:

- Contact your family doctor: _____
- Contact HealthLinkBC Phone: **811** (BC Nurse Line).

In case of an emergency

Call 911 or go to the nearest emergency department.

Staff Safety

WorkSafeBC regulations require:

- No smoking during visits and one hour before your scheduled visit.
- Secure pets so they are not in the area where staff are providing care, such as in a separate room or kennel.
- Nurses must wear shoes in your home.
- Lights are turned on at the entrance to your home after dark.

Please treat staff with respect

Supplies and Equipment

For the first 2 weeks of home care treatment, Home Health provides the needed medical supplies.

After 2 weeks we will give you a list of supplies you will need to buy for your care to continue. If you have concerns with the cost of supplies please speak with your nurse.

SUPPLIES LIST FOR PURCHASE

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

**15476 Vine Avenue
White Rock, BC
V4B 5M2**

Phone: 604-541-6800

**Community Health Nurses Work
7 Days a Week
8:00 AM to 9:00 PM**

www.fraserhealth.ca

This information does not replace the advice given to you by your healthcare provider.

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To order visit: patienteduc.fraserhealth.ca