

Having Surgery?

NSQIP staff might call you after surgery

National Surgical Quality Improvement Program (NSQIP)



ACS
NSQIP[®]
PARTICIPANT

Hospitals, doctors, and staff work hard to give the best possible care for patients, yet complications or infections from surgery can still occur.

When they do, the patient's health is at risk and additional treatment might be needed. This is the last thing we want to happen.

To help us continually improve the care we provide, Fraser Health hospitals have joined the **National Surgical Quality Improvement Program** (NSQIP), an internationally recognized program, assessing how well our B.C. patients do after surgery, compared to similar patients treated at other hospitals across Canada and in the United States.

How can you help?

- We would like you to help us improve the health of our surgical patients.
- No personal information (such as your name or Personal Health Number) is collected so patients cannot be identified in any way.
- A random sample of our patients that have had surgery will be chosen.
- If your name is picked in this random sample, you will receive a follow-up phone call in one to two months to ask you questions about your health since the surgery.



If you do not speak or understand English well enough to answer our questions, don't worry. There are other ways we can get these answers. For example, we can

- Speak with a family member who speaks and understands English.
- Arrange to speak with you through a medical interpreter
- Talk with your family doctor.
- Talk with your surgeon.

What happens after this telephone call?

- This information is put together with information from all other hospitals and given back to us so we can see how well our patients compare to patients who had a similar surgery.
- We identify where we can improve, and talk to the best hospitals in North America to learn from them.

Can I refuse to take part?

Absolutely. While we truly appreciate your help in improving surgery at our hospitals, you get to decide, and can refuse to take part.

We hope your recovery goes well and appreciate your cooperation with this important quality improvement initiative.

Remember

If you experience any problems or concerns about your surgery, please do not wait!

Please call your doctor for any post-surgery questions.



Abbotsford Regional Hospital
Burnaby Hospital
Chilliwack General Hospital
Delta Hospital
Eagle Ridge Hospital
Jim Pattison Outpatient Care and Surgery Centre

Langley Memorial Hospital
Peace Arch Hospital
Ridge Meadows Hospital
Royal Columbian Hospital
Surrey Memorial Hospital

www.fraserhealth.ca

This information does not replace the advice given to you by your healthcare provider.

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