

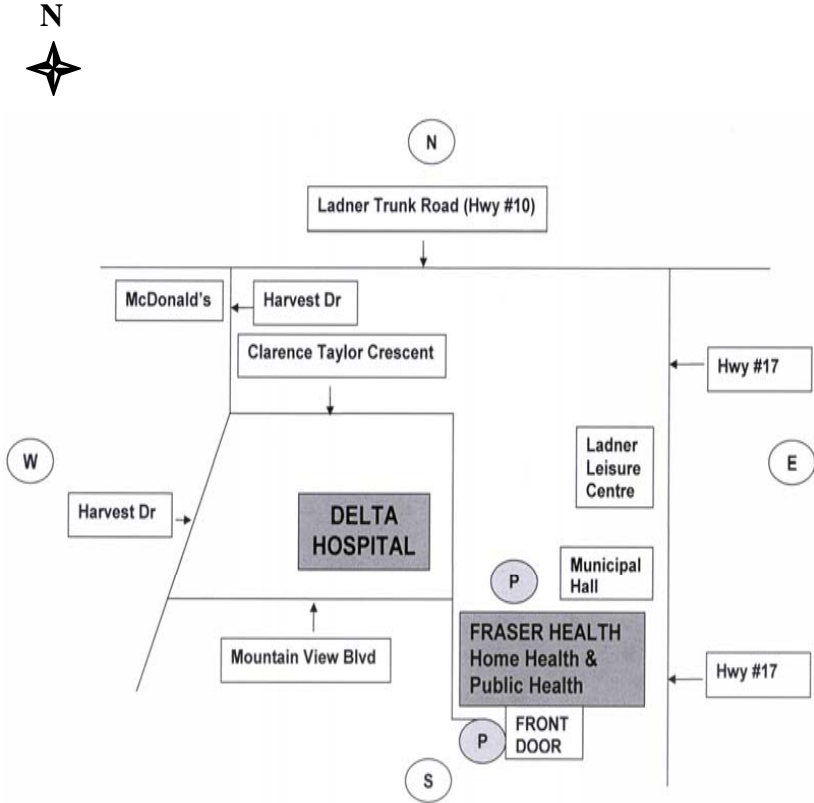
CLINIC HOURS

**9:00AM-4:00PM SEVEN DAYS PER WEEK
INCLUDING HOLIDAYS**

CLINIC LOCATION (See map)

**4470 Clarence Taylor Crescent
Delta, BC
Phone (604) 952-3553**

**SMALL BUILDING TO THE RIGHT OF MUNICIPAL
(CITY) HALL**



Ⓟ Designated Clinic parking is available in front of the City Hall building or on the street.

♿ Handicap Parking is available at the front of the building.

You are responsible for bringing your supplies with you to each appointment.

SUPPLIES YOU NEED TO PURCHASE ARE:



**HOME HEALTH SERVICES
FRASER SOUTH**

**WELCOME TO THE COMMUNITY HOME
CARE NURSING PROGRAM
(Staffed with Registered Nurses)**

**Ladner Home Care Nursing Services
4470 Clarence Taylor Crescent
Delta, BC V4K 3W3
Phone (604) 952-3553**

NAMES YOU MAY NEED:

HOME CARE NURSE_____

LONG TERM CARE NURSE_____

HOME SUPPORT AGENCY_____

YOUR DISTRICT IS_____

HOURS OF SERVICE

- Switchboard is open from 8:30AM to 4:30PM, Monday to Friday. Outside of these times, you can leave a message on our answering machine. Home Care Nurses work from 8:00 AM to 9:00 PM seven days a week.
- **In case of an emergency, please call 911.**

GOAL

- The nurse will assist the client/family in achieving **self-care**.

STAFF SAFETY

To ensure the safety for our nurses, please:

- Secure all animals during the visit.
- Turn on your outside entrance lights after dark.
- Refrain from smoking while the nurse is in your home.

The visiting nurse is required to wear shoes in your home as per Workman's Compensation Board regulations.

SUPPLIES AND EQUIPMENT

- While you are on the Home Nursing Care Program, **you are responsible for obtaining your own supplies**. The nurse will give you a list of the supplies that you will need for your care and outlets in the area where you can purchase them.

- We have a limited amount of equipment for loan. We ask that you please return any borrowed equipment to our office when it is no longer being used.

HOME CARE VISITS

- Initial visits will take place in your home. Follow-up visits may be scheduled either in your home or at the ambulatory clinic in our office. Your nurse will discuss this with you.
- The nurse may arrive **at any time** between 8:00AM and 9:00PM. Although it is not possible to guarantee the time of your visit, we will attempt to arrange a schedule that will best serve your **health care needs**.
- We regret that we are unable to provide you with the same nurse for every visit.
- Occasionally we may have to cancel a scheduled visit. The nurse contacting you will discuss alternate arrangements for your care.

PLEASE CONTACT OUR OFFICE IF YOU WILL BE UNAVAILABLE FOR A SCHEDULED VISIT.

If there is no answer please leave a message on the answering machine including your **NAME, TELEPHONE NUMBER**, and **ADDRESS**.

AMBULATORY CLINIC

- The Ambulatory Clinic is part of Home Care Nursing Services. Clients who are regaining their health will be requested to receive their services in this clinic.
- Your care may be provided at home until it has been determined that your condition and treatment are appropriate for the ambulatory clinic setting.
- This will be determined by assessment of things such as:
 - Type of treatment you require
 - Your health status
 - Your ability to provide your own transportation, or availability of other support systems to do so

PLEASE NOTE: All clients receiving care (in the clinic or at home) that miss three visits without notice may jeopardize their ability to remain on care.

PLEASE CONTACT THE HOME NURSING CARE OFFICE IF YOU ARE UNABLE TO KEEP AN APPOINTMENT.