There’s a Lifeline solution for you
Whether you need the go-anywhere protection of GoSafe, the automatic fall detection of AutoAlert, or the peace of mind offered by HomeSafe, Lifeline has you covered.

Find out why more people choose Philips Lifeline over any medical alert service provider.

fraserhealth Lifeline
604-953-4960
lifeline@fraserhealth.ca
http://www.fraserhealth.ca/
health-info/seniors/lifeline/
www.lifeline.ca

Canada’s #1 medical alert service
Philips Lifeline has saved more lives than any other medical alert service.

Now you can also enjoy the same peace of mind on the go.

Chronic conditions may increase the risk of falling

1 in 3 seniors falls each year.

80% of seniors have at least one chronic condition and 68% have two or more.

Seniors with five or more chronic conditions reported 40% more falls that required hospital transport.

Emergency transport due to falls was required more often by seniors with these chronic conditions:

- Cognitive impairment: 54%
- COPD: 42%
- Diabetes: 30%
- Heart conditions: 29%
- Chronic conditions may increase the risk of falling

Seniors with five or more chronic conditions reported 40% more falls that required hospital transport.

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Why Lifeline?
With Philips Lifeline Medical Alert Service, you get fast, easy access to help 24 hours a day, 365 days a year. So you can continue to enjoy life in the comfort of your own home – and have the freedom to go anywhere with confidence.

Philips Lifeline is recommended for people:

- at risk of falls
- with chronic conditions
- with mobility problems
- with visual impairments
- recovering after discharge from hospital

Personal Service Delivery
Philips Lifeline provides professional home installations* by our friendly Home Service Representatives. At the appointment, we also complete a detailed CarePlan that includes important health information and contacts for your personal file.

*In rare situations, we cannot guarantee a personal visit in remote/rural service areas.
Two years ago my MS advanced to secondary progressive and I started to use a cane. As a busy, 53 year old wife and mother of two I have always strived to do everything on my own. I wear my Lifeline every day – it is part of getting dressed. It allows me to enjoy the simple pleasures that come with doing the things I want to do - on my own and independently. Lifeline isn’t just for seniors and it’s more than a help button. I’m thrilled with the freedom it provides me and many others like me…”

—Lucy D.
Philips Lifeline Subscriber

Choose the right solution for you

At home

HomeSafe Standard
Our standard medical alert system helps you maintain your independence in and around the home.

HomeSafe quickly connects you to our response centre for 24/7 assistance with a simple push of your Lifeline help button.

• Wear your waterproof help button as an adjustable necklace or on your wrist like a bracelet or watch.
• You decide how you would like to be helped—by a neighbour, loved one or emergency services.

HomeSafe with AutoAlert
With the added layer of protection of AutoAlert, this is an excellent choice for those with a history, risk or fear of falling.

• If a fall is detected, it’s designed to get you 24/7 access to help, even if you are disoriented, immobilized, or unconscious.
• In a fall or emergency, every second counts. That’s why more than 300,000 seniors have relied on AutoAlert to feel safe at home.

HomeSafe with AutoAlert is the most widely adopted fall detection technology in the North American market today.

All services available with Wireless Communicator.

On-the-go

GoSafe with AutoAlert
If you lead an active lifestyle, choose our premium service, which allows you the freedom to go where you want, when you want.

GoSafe with AutoAlert offers emergency assistance both inside your home and out.

• It’s the only mobile system with up to six advanced location technologies designed to help find you in an emergency.
• The lightweight, waterproof button allows direct two-way voice communication with a Lifeline response associate 24/7.
• The AutoAlert feature can automatically call for help if it detects a fall—at home or on the go.

GoSafe with AutoAlert offers emergency assistance both inside your home and out.

1. Summon help
With a simple push of your Lifeline help button—tucked discreetly inside your clothes or worn outside—you’re connected to our response centre. If you have the AutoAlert option, it automatically provides access to help if you fall and can’t push your button.

2. Hear a reassuring voice
A caring Philips Lifeline response associate will quickly access your personal profile and assess the situation.

3. Get located with GoSafe
Lifeline pinpoints your location through the communicator or your mobile pendant. GoSafe uses up to six advanced technologies to determine where you are.

4. Know help is on the way
Our response associate contacts a neighbour, loved one, or emergency services—based on your preferences—and will follow up to make sure help has arrived.

All services available with Wireless Communicator.

More than 40 years’ experience
No equipment to buy
No landline phone line needed

(All services available with Wireless Communicator)