Meal Ordering Made Easy:
Using the CBORD Patient App

Abbotsford Regional Hospital

⬇ Steps for creating an account

Using a smartphone or tablet connected to Wi-fi or cellular data, go to your App store. Search for '**CBORD Patient**', or scan one of these QR codes. Download the app.

Don't want to download the app?
Use the web-based version: **patient.cbord.com/login**

Apple App Store

Google Play Store

Now create an account:

Step 1:

Open the app. Press the **Create an Account** button. Select **Patient** and tap the checkbox.

Step 2:

Type in our facility number:
ARH-V2S0C2

Step 3:

Enter your date of birth.

Step 4:

Enter your **Medical Record Number (MRN)**. This is the number below your full name on your hospital wristband.

Step 5:

To make an account, enter your email address. Press **Skip** in the top right corner if you don't want to make one.*

Step 6:

In the password box, create a password with 12 or more characters.

***Note:** If you press **Skip** in Step 6, you will need to repeat Steps 2 to 5 every time you log into the app.

Step 7:

Tap on **Create Account**.

Done!

You can now start to order your meals (see page 2).

Log in to choose your meals. Place your order by 5:00 a.m. for breakfast, by 7:00 a.m. for lunch, and by 10:00 a.m. for dinner. When you order by these times, you are more likely to get your top choices.

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Steps for ordering your meal:

Step 1:

Open the **CBORD Patient** app.
Log into your account.

Step 2:

Press **Tomorrow**.
Press **Lunch** or **Dinner** to start choosing the food for that meal.

Breakfast is a standard meal so you do not have to order it through the app.

Step 3:

Tap **Categories** to view the food options available based on your diet plan and limits.*

Step 4:

Tap **Add to Order** for each item you want. Change the quantity if you want more of an item. Don't forget to order condiments.

Step 5:

Once you have added all your food items, including condiments, for this meal, press **Order Summary**.

Step 6:

Review your meal order.
If you'd like to remove an item, change the quantity to zero.

Step 7:

Tap the **Place Order** button.

Done!

You have now ordered a meal.
To order for another meal, return to Step 2.

*Note: Your diet might have some limits. You will see them in the top right corner. If you choose more items or quantities than the set limits, you will not be able to place your order. Adjust your choices until you can place your order.

Examples of set limits

Sodium
351 MG
left

Fluid
360 ML
left
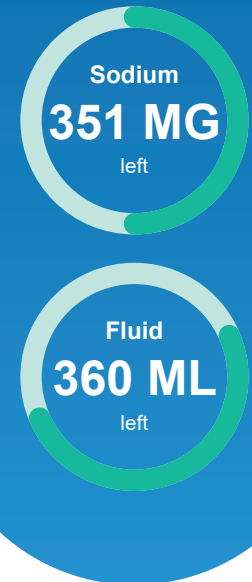
You will receive standard meals for your meals in these situations:

- **When you miss ordering with the app**
  - by 5:00 a.m. for breakfast
  - by 7:00 a.m. for lunch
  - by 10:00 a.m. for dinner
- **When the Menu Assistant misses speaking with you to take your order.**
- **When the type of diet you are on changes after you make your selection.**

If you have any questions or concerns with downloading or using the app, ask your nurse to contact Food Services. We will come and help you.

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