

## How can you get services?

After you see your healthcare provider, they send a referral to the clinic.

We call you to make an appointment. Expect the call by 9:00 a.m. the day after you speak with your healthcare provider. If you do not hear from us by then, call us. 604-514-6199

You must make an appointment. We do not have space available for patients who arrive at the clinic without an appointment.

## Important reminders

We are a scent-free area. Please do not wear or bring scented products to your appointment. Tell us if you have a sensitivity to scented products.

Please turn off the sound on your cell phone or personal electronic device while you are in the clinic.

Please arrive no more than 5 minutes early for your appointment. If you arrive early or late, we might ask you to wait until we have a space available.



# Medical Ambulatory Care Clinic

Langley Memorial Hospital

## Clinic Hours

Days	Hours	Register
Monday to Friday	7:30 a.m. to 3:00 p.m.	Main Lobby
Monday to Friday	3:00 p.m. to 9:00 p.m.	Emergency Admitting Desk
Weekends, Statutory Holidays	7:30 a.m. to 9:00 p.m.	Emergency Admitting Desk

**Please note:**  
**You must register for all visits.**

If you have any questions about your clinic visit, call: 604-514-6199



[www.fraserhealth.ca](http://www.fraserhealth.ca)

This information does not replace the advice given to you by your health care provider.

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### **What happens at the clinic?**

We are an outpatient clinic. This means our patients do not stay in the hospital overnight.

We provide all of the following services:

- Medical Daycare
- Home IV Therapy
- Outpatient Parenteral Antibiotic Therapy (also called “OPAT”)
- Cross Over Anticoagulant Therapy
- Wound Care

### **How do you get to the clinic?**

Find us on 3 South Central.

- Enter at the Main Entrance.
- Walk toward the blue zone.
- Turn left when you pass the Gift Shop.
- Walk down the hall to the South elevator.
- Take the elevator to the 3rd floor.
- Turn left when you get off the elevator.
- Follow the signs to the ‘Medical Ambulatory Care Clinic.’

### **What can you expect with antibiotic therapy?**

After you register, go directly to the clinic on 3 South Central.

While on antibiotic therapy, your family doctor usually sees you every 2 days to check on your recovery. If you do not have a family doctor or your family doctor does not come to Langley Memorial Hospital, one of our hospital doctors sees you.

### **About your appointment time**

For the antibiotic therapy to have the best effect, it must be given around the same time each day.

### **Note**

Any missed appointments or changes in the appointment times can slow down your recovery. If you are going to be late or miss an appointment, call to let us know as soon as possible.

### **Important**

If you miss 3 doses of your antibiotic, you will be discharged from the program and will have to see the Emergency doctor again.

### **What can you expect with cross over anticoagulant therapy?**

After you register, you usually need to have a blood test. We let you know if there are days when you do not need the blood test.

**Monday to Friday**, go to the Laboratory (opens at 8:00 a.m.) before going to the clinic on 3 South Central.

**Weekends and Statutory Holidays**, go directly to 3 South Central. Your blood test is done here.

You **might need to wait** until we get the results of your blood test before we can give the anticoagulant therapy. Please note — it can sometimes take **one hour or longer** to get the result.

This therapy moves you to a different blood thinner before surgery and returns you to your regular blood thinner after surgery. We call this “cross over anticoagulant therapy.”

If you have any questions or concerns about your therapy, call the doctor who ordered the therapy for you.