

## ■ VENDOR CONTACT INFORMATION

### FRASER HEALTH REGION

#### CANADIAN RED CROSS

Basic equipment: 604-930-9049  
Advanced equipment delivery, installation and return:  
604-930-9073

#### OTHER VENDORS

**BC Medequip Home Health Care Ltd**  
Burnaby 604-888-8811

#### **Selfcare Home Health Product**

Tricities (Port Coquitlam, Coquitlam, Port Moody,  
Maple Ridge, Mission, Pit Meadows) Communities  
North of the Fraser River 604-944-9644  
Abbotsford 604-574-5801

#### **HME Mobility & Accessibility**

South Surrey 604-535-5768

### VANCOUVER COASTAL HEALTH REGION

#### CANADIAN RED CROSS

Basic equipment: 604-301-2566  
Advanced equipment delivery, installation and return:  
604-270-4224

#### OTHER VENDORS

**BC Medequip Home Health Care Ltd**  
Burnaby 604-888-8811

#### **Selfcare Home Health Product**

Vancouver North Shore 604-990-9422  
Vancouver 604-872-5800

#### **HME Mobility & Accessibility**

Richmond 604-821-0075

#### **Coast Ability**

Sechelt 604-747-4722  
(select Option 1)  
Powell River 604-489-4722

### VANCOUVER ISLAND HEALTH REGION

#### CANADIAN RED CROSS

Basic equipment and Advanced equipment delivery,  
installation and return: 250-382-2043

#### OTHER VENDORS

#### **G.T. Medical Care Equipment**

#### **(Life Support Assisted Living Systems)**

Parksville 250-954-0309 or  
1-800-224-8662

#### **Island Mediquip Ltd.**

Victoria 250-391-0388 or  
1-800-231-7188

Duncan 250-597-0151 or  
1-800-231-7188

Nanaimo 250-824-0390 or  
1-800-231-7188

Courtenay 250-871-0366 or  
1-800-231-7188

Campbell River 778-346-1073 or  
1-800-231-7188

#### **HME Mobility & Accessibility**

Victoria 250-386-0075

### INTERIOR HEALTH REGION

#### CANADIAN RED CROSS

Basic equipment: 250-765-3465  
Advanced equipment delivery, installation and return:  
250-491-8443 ext. 220

#### OTHER VENDORS

#### **Kootenay Columbia Home Medical Equipment**

Cranbrook 250-426-6000 or  
1-800-661-4022

Castlegar 250-365-7772 or  
1-866-515-7772

Vernon 1-250-549-7288 or  
1-866-942-7288

Kamloops 1-236-425-1235 or  
1-844-259-8576  
1-236-420-7288

#### Kelowna

#### **PG Surg Med**

Prince George 1-250-564-2240 or 1-800-663-2963

Vernon 1-250-549-7288 or 1-866-942-7288

Kamloops 1-236-425-1235 or 1-844-259-8576

Kelowna 1-236-420-7288

### NORTHERN HEALTH REGION

#### CANADIAN RED CROSS

Basic equipment and Advanced equipment delivery,  
installation and return: 250-564-6566

#### OTHER VENDORS

#### **PG Surg Med**

Prince George 1-250-564-2240 or  
1-800-663-2963

#### **North Coast Home Medical Equipment**

Terrace 250-638-1301

Visit [www.redcross.ca/bc](http://www.redcross.ca/bc) for contact details for your  
nearest location.

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# MEDICAL EQUIPMENT PROVISION PROGRAM



The Medical Equipment Provision Program provides medical equipment for patients and clients in B.C. leaving the hospital or receiving health care services at home. To receive this equipment, you must be assessed by a health authority clinician to have an immediate short-term equipment need for your recovery or safety, or to reduce caregiver injury.

Your health authority clinician will assist you with the equipment rental from the Canadian Red Cross or other vendor if they determine you do not have another source of funding.

Your health authority clinician will determine how long the equipment will be rented for you.

### HOW DO I GET THE EQUIPMENT I NEED?

Your clinician (such as occupational therapist, physical therapist, or nurse) will assess your needs and prescribe the equipment.

You will receive two forms:

- a referral form that approves the rental through the equipment vendor. This form also includes the date the equipment must be returned and where to return the equipment.
- an equipment form that tells the equipment vendor what equipment you need.

Follow the instructions of your clinician:

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### HOW DO I RETURN THE MEDICAL EQUIPMENT?

It is your responsibility to return the equipment to the equipment vendor by the date on the referral form.

- You can return Canadian Red Cross equipment to any depot in B.C. See information on the following pages.
- Equipment from other vendors need to be returned to the same vendor.
- If the equipment was installed by the equipment vendor, they should contact you to arrange to have it removed from your home. If you do not receive a call, or want the equipment to be removed earlier, call one of the numbers on the following pages. It is your responsibility to have the equipment returned by the due date, or sooner, if you no longer need it.

### WHAT IF I HAVE QUESTIONS ABOUT THE RENTAL EQUIPMENT AND/OR NEED TO KEEP THE EQUIPMENT LONGER?

If you have questions about the equipment or will need to keep the equipment longer, call your health authority clinician prior to the return date.

Contact information to reach your health authority clinician:

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Additional instructions:

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