

When is the centre open?

Urgent Care hours:

Monday to Friday 4:30 p.m. to 8:00 p.m.

Saturday, Sunday 9:00 a.m. to 8:00 p.m.

Including statutory holidays

Primary Care appointment hours:

Monday to Friday 9:00 a.m. to 4:00 p.m.

Please note:

We do not have these services on-site:

- x-ray, ultrasound, medical imaging, or CT scanning
- laboratory services

We cannot offer any intravenous therapy.

We do not have narcotics (opioids) onsite. We will not give prescriptions for narcotics or tranquilizers (benzodiazepines).

Patients will need to be attached to our clinic for at least 3 months before we can complete medical forms patients, such as for Persons with Disability (PWD) and private insurance.

Where to find us:

**32555 London Avenue
Mission, B.C.
604-814-5648**



Expect us to treat you and your family with compassion, dignity, and respect, without discriminating in any way.

www.fraserhealth.ca

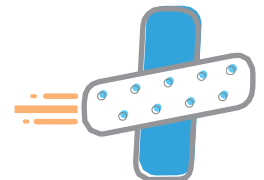
This information does not replace the advice given to you by your healthcare provider.



Mission Urgent and Primary Care Centre

**Open 9:00 a.m. to 8:00 p.m.
7 days a week
604-814-5648**

For more information online
fraserhealth.ca/urgentcare



What is the difference?

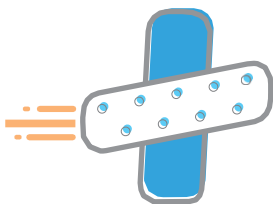
Urgent Care is for people who:

- might normally go to a family doctor (or nurse practitioner) or walk-in clinic in their community with a health concern but can't get in to see one
- need medical care within 12 to 24 hours and it is not an emergency

Anyone can get Urgent Care without an appointment. We see people in order of priority, instead of on a first come, first serve basis.

Examples of when to use Urgent Care:

- cough and/or cold
- cuts, wounds, or skin conditions
- infections such as chest, ear, and bladder
- mild back pain
- sprains and strains
- fever
- nausea, diarrhea, constipation
- immunizations



Emergency Department

is for people who:

- are experiencing a health crisis or have a serious illness or injury
- need medical care right away

Some examples of when to go to an Emergency Department:

- chest pain
- trouble breathing or short of breath
- any kind of bleeding that does not stop
- suspected stroke
- overdose or poisoning
- mental health crisis
- broken bones / dislocated joints

Primary Care is for people who:

- live in Mission and are looking for a family doctor or nurse practitioner

We provide a team-based approach tailored to your specific health concerns.

We might also refer you to other resources in the community.

Our care team includes:

- doctors and nurse practitioners
- nurses
- clinical counsellors
- social workers
- pharmacists

Not sure where to go?

Call Fraser Health Virtual Care

1-800-314-0999

- Speak with a nurse from 10:00 a.m. to 10:00 p.m., 7 days a week

Call 8-1-1

- Speak with a nurse anytime of the day or night.
 - Speak with a pharmacist from 5:00 p.m. to 9:00 a.m. every night of the week.
- HealthLinkBC is available in 130 languages. For an interpreter, say your language in English. Wait until an interpreter comes on the phone.

Call the Urgent and Primary Care Centre

604-814-5648

- 9:00 a.m. to 8:00 p.m., 7 days a week

