

## When released from hospital

When released after a hospital stay, some people are not well enough to travel by private vehicle or commercial transport.

If we feel you need medical care and need to travel by BC Ambulance, you will be charged \$80.00. They waive the fee if you receive income or disability assistance, or if you are a client of Veterans Affairs or Indigenous Services Canada.

If we feel you do not need medical care but are not well enough to travel with family or friends or by transit or taxi, we could suggest you travel by private ambulance.

The only time you do not pay for transport is when we need to move you between hospitals for medical care. We might arrange for an ambulance or a private company to transfer you, but you do not pay for this.

## B.C. Government Resources

Website: [www2.gov.bc.ca](http://www2.gov.bc.ca)

### Medical Transportation

**Online:** Search “Medical Transportation” or scan this QR code for a direct link to the web page.



### Medical Travel Assistance

**Online:** Search “Medical Travel Assistance” or scan this QR code for a direct link to the web page.



### Medical Services Plan

**Phone:** 1-800-663-7100

**Email:** [mспенquiries@hibc.gov.bc.ca](mailto:mспенquiries@hibc.gov.bc.ca)

**Online:** Search “Medical Services Plan” or scan this QR code for a direct link to the web page.



A QR code (short for ‘quick response’ code) is a type of barcode that you scan with your smart device’s camera. Once scanned, it takes you to that web page.

[www.fraserhealth.ca](http://www.fraserhealth.ca) ♦ [www.vch.ca](http://www.vch.ca)

This information does not replace the advice given to you by your healthcare provider.

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## Patient Transportation Options for planning



There are options for transport:

- when released from the hospital
- when needing to get to medical appointments once home

There might be a cost.



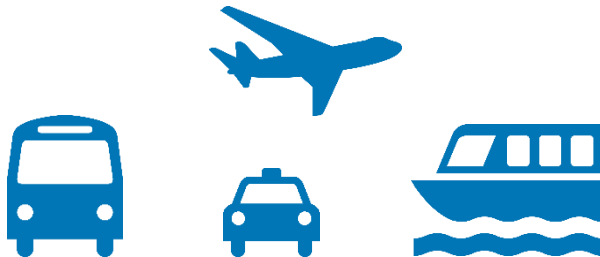
## Companies offering transport in the Lower Mainland

Family and friends are often the best people to get a ride home when someone is released from hospital. They are also the best people to help you travel to and from appointments. However, sometimes they are not available.



Sometimes a person needs a little extra help. We describe options here for those who need extra help.

If you are well enough to travel with family or friends or by commercial transport (bus, taxi, ferry, plane, or private ambulance), you need to organize and pay for your travel.



Some private insurance plans might pay for some or all of the fees, such as Pacific Blue Cross, WorkSafeBC, or ICBC. Check with your insurer.

Transportation images by OpenClipart-Vectors and Clker-Free-Vector-Images from Pixabay.com

### Handy Dart

HandyDART is a door-to-door shared-ride service. Vehicles are equipped to carry people with disabilities who need help using public transit.

**Service hours** Monday to Sunday  
Earliest pick up 6:00 a.m.  
Last drop off 12:00 a.m.

**Fees**  
• \$3.00 per trip

You must sign up for this service. A medical professional must sign the form.

**To sign up** 604-953-3680  
[www.translink.ca](http://www.translink.ca)

**To book** 604-575-6600  
Trips can be booked up to 7 days in advance. Bookings are accepted up until 4:00 p.m. the day before.

### Community Private Transport

There might be other companies and services available. Ask us for a list of options available in your community.

### SN Transport

SN Transport is a private ambulance company that transports people who are medically stable but need various types of special help such as:

- People who can walk but need help.
- People who use a wheelchair.
- People who need a stretcher.

**Service hours** Monday to Sunday  
Earliest pick up 6:00 a.m.  
Last pick up 11:00 p.m.

For times outside these hours, they need advance notice.

**Fees (one way)**  
• \$160 and up for stretcher transfers  
• \$45 and up for the semi-mobile (using cane, walker, or wheelchair)

Fees are added for distance travelled.

**To book** 1-800-768-0044  
You need an email address and credit card at the time of booking.

**All fees are subject to change.**