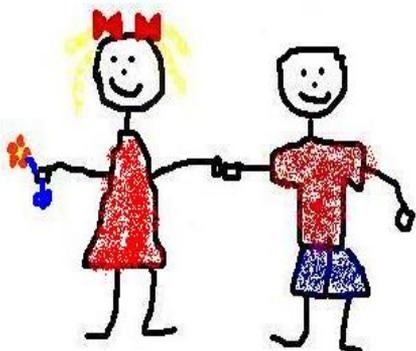


Pediatric Outpatient Services

Langley Memorial Hospital



Located in the Pediatric Unit on 2 North B
Langley Memorial Hospital
22051 Fraser Highway
Langley

604-539-4333



A doctor has asked for your child to come to our unit for treatment or a procedure.

We will call you to let you know when to bring your child in.

How to prepare your child

Children are more at ease when they know what to expect. Use simple, everyday words to explain what to expect.

How much you tell your child depends on their age, understanding, fears, and past experiences.

What to tell them:

- what the treatment or procedure is
- why it is needed
- which part of your child's body is involved
- what your child might see, hear, and feel

Reviewing and repeating a few times what you told them about their treatment or procedure helps prepare them.

What to bring

Bring your child's BC CareCard (personal health number) to every appointment.

Your first visit will be longer than any other visit. We suggest you bring a few toys or books as well as some snacks to keep your child comfortable.



For each appointment

- Please **register** your child **each time** you come in, no matter what day you come or how many times you need to bring in your child.
- Please arrive at the hospital at least 30 minutes before your appointment. This gives you time to park, register, and make your way to the Pediatric Unit.

Note: If your child is getting Intravenous (I.V.) Antibiotics, arrive on the Pediatric Unit between 8:30 and 9:00AM.

Appointment times between 8:30AM to 4:00PM

Monday to Friday:

Register at the Registration Desk located in the main lobby next to the coffee shop.

Appointment times before 8:30AM and after 4:00PM

Monday to Friday, Weekends, and Statutory Holidays:

Register at the Admitting Desk located in the Emergency Department.

- Tell the person registering you that you are here for 'Pediatric Outpatient Services'. They give you a piece of paper with your child's name and information on it.
- Take the paper with you to the Pediatric Unit. (You must have this paper before coming to the unit).

Getting to the Pediatric Unit

- Take the elevator to the 2nd floor.
- Turn right off the elevator.
- Follow the signs to 2NB/Pediatric Unit.
- Check in at our Reception Desk on the unit.

On the Pediatric Unit

After checking your child in:

- We take your child's temperature and blood pressure, and listen to their chest.
- We measure your child's height and weight.

Depending on the reason for the appointment, a doctor might come in to see your child and talk with you about the treatment or procedure.

Note: This might take time. The doctor is not in the unit all the time.

We proceed with the treatment or procedure.

After the treatment or procedure

Your child stays on the Pediatric Unit until we feel your child is okay to leave.

Before you leave:

- We give you information on how to care for your child at home.
- We schedule any follow-up appointments.

If you need to cancel the appointment

Please call us as soon as possible.

For more information

If you have questions or concerns, please call us.

Pediatric Unit
604-539-4333

www.fraserhealth.ca

This information does not replace the advice given to you by your healthcare provider.

Catalogue #265549 (May 2017)

To order: patienteduc.fraserhealth.ca