



Social Work Services

22051 Fraser Highway
Langley, BC V3A 4H4
604-534-4121 local 5762

QRP Hours

Monday to Friday
830 to 1600 hours
604-534-4121 local 5762

Saturday, Sunday and Holidays
1000 to 1700 hours
604-534-4121 local 5349

To cancel home support visits after QRP
business hours, call

South Fraser Home Support Services
at:

604-575-9030

Please note the home support agency
requires 24 hour notice to cancel any
scheduled visit.



Homemaker Services

Date: _____

AM

PM

Day 1		
Day 2		
Day 3		
Day 4		
Day 5		

Duties:



Langley Memorial Hospital



Q.R.P.

Quick Response Program



Langley Memorial Hospital



The QRP Program Responsibilities and Services Include:

- To ASSESS which services are needed to either facilitate a patient’s discharge home or to assist a person to remain safely in his/her home.
- To ORGANIZE appropriate services which promote a person’s ability to remain independent in the community.
- To FACILITATE referrals to community health and social agencies for ongoing patient support.
- To COORDINATE community resources and provide short-term follow up.



Langley Memorial Hospital



Criteria for Admission to the QRP Program:

- Patient must have been seen by a physician within the past 24 hours.
- Patient’s immediate care needs can not be met by referral to regular home health services, but would benefit from short term daily homemaker services (i.e. post surgical patients, patients awaiting long term care assessment).
- Patients who reside in the Langley-Aldergrove area.



Langley Memorial Hospital



Referral Process

- Referrals can be made by physicians, hospital staff, continuing care nurses, patients or families.
- Upon referral, the QRP social worker will complete an assessment to identify the patient’s personal and home care needs.
- As appropriate, the QRP social worker may arrange or refer to the following Home Health Services:
 - Homemaker Services
 - Community Physiotherapy
 - Occupational Therapy
- The QRP program may also refer to other community resources such as:
 - Lifeline
 - Hospice
 - Meals on Wheels
 - Seniors Resource Centre
 - Mental Health
- Follow up is provided for 1 to 5 days both for patients who have been discharged from hospital and those who have been able to remain at home.