

## 7 Numbers Every Senior Needs

### Health Information

HealthLinkBC  
8-1-1  
healthlinkbc.ca

### Home Help

Better at Home  
604-826-3634  
betterathome.ca

### Home Health

Fraser Health Service Line  
1-855-412-2121

### Mental Health

604-814-5600  
Fraser Health Crisis Line  
1-877-820-7444

### Community Services

(604) 826-3634  
bc211.ca

### Emergency Services

9-1-1

## Call a nurse:

For seniors with urgent  
health care needs

604-814-5540

**For critical or life-threatening  
conditions call 9-1-1 or go to  
the nearest emergency room.**

[www.fraserhealth.ca](http://www.fraserhealth.ca)

This information does not replace the advice given  
to you by your healthcare provider.

Catalogue #266002 (December 2018)  
To order: [patienteduc.fraserhealth.ca](http://patienteduc.fraserhealth.ca)

## Rapid Response

Mission

**For Seniors with  
Urgent  
Health Care Needs**



 **fraserhealth**

## What is Mission Rapid Response?

Provides home visits by a registered nurse for the urgent care needs of frail seniors.

The registered nurses work closely with family doctors and other home health professionals to help meet the care needs of frail seniors in their homes.

This service is available 5 days a week from 8:30<sub>AM</sub> to 4:30<sub>PM</sub>. A home visit will be made within 24 hours.

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This service is covered under your BC Medical Service Plan.

## Who can receive this service?

You can receive this service if...

- You live in Mission and have difficulty leaving your home
- You are currently receiving services from Mission Home Health
- You have a health care need that a nurse can help with such as:
  - COPD flare-ups
  - heart failure exacerbation
  - urinary tract infections
  - changes to mental status or new confusion (delirium)

## How do I receive this service?

Call 604-814-5540.

Talk about your needs. Then a nurse will determine how best to help.

## The Nurse will ask you:

**Your name and date of birth**

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**Your BC Care Card/  
BC Services Card**

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**Your address**

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**Your family doctor**

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**Other family/friend contact**

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