

Scheduling your specialty medical clinic appointment

Jim Pattison Out Patient Care and Surgery Centre, Surrey Memorial Hospital

Your doctor or health care provider has referred you to a specialty medical clinic or for a medical procedure. You will receive a phone call within 7 days from the Centralized Intake Call Centre.

The name of the clinic or service is:

- Anticoagulation Management Clinic
- Community Intravenous Therapy
- General Neurology Clinic
- Infectious Diseases Rapid Access Clinic
- Internal Medicine Rapid Access Clinic
- Medical Day Care
- Movement Disorder Clinic
- Neurology Diagnostics (includes EEG and EP)
- Neuromuscular (includes EMG)
- Neuro Ophthalmology
- Outpatient Parenteral Antibiotic Therapy Clinic (OPAT)
- Pulmonary Diagnostics
- Regional Sleep Lab
- Respiratory Rehabilitation and Lung Health Clinic
- Stroke Prevention Clinic
- Subcutaneous Immunoglobulin Program

If you have not been contacted within 7 days of the referral, please call: 604-582-4550

Common Questions

What is centralized intake?

Centralized intake is a scheduling call centre that books your first medical appointment or procedure.

What if I am not able to answer the phone when Centralized Intake calls?

The clerk will leave a message with a phone number to call them back. The message will say that centralized intake is calling to schedule your appointment for a specialist medical clinic visit or a medical procedure.

What if I forget my appointment time?

It is important to write down the appointment information when you receive it. If you forget, you can call us at: 604-582-4550.

Can I contact the clinic directly?

No, please do not call the clinic directly. The clinic staff do not schedule your first appointment.

What if I need care immediately?

Call 8 1 1 to talk to a nurse. Go to the nearest Emergency Department if told to.

To learn more, it's good to ask:

Your family doctor

HealthLinkBC - call 8-1-1

(7-1-1 for deaf and hard of hearing) or go online at www.HealthLinkBC.ca