Using an iPad and FaceTime

1 Unlock the iPad

Press the **Home button** 2 times to unlock

2 Find the App You Need

Find the App on the iPad screen

FaceTime
Video call
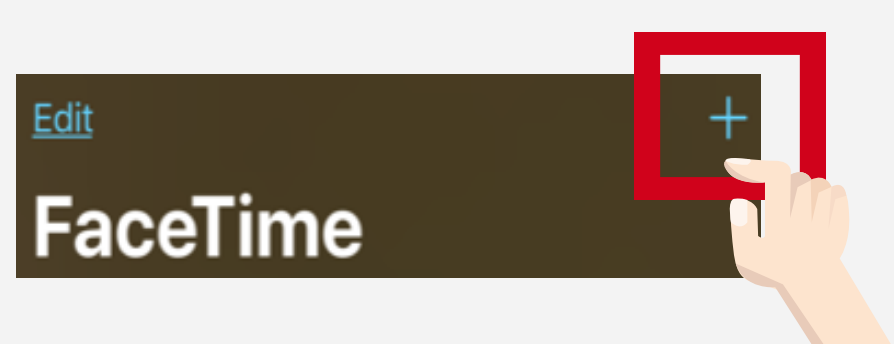
iMessage
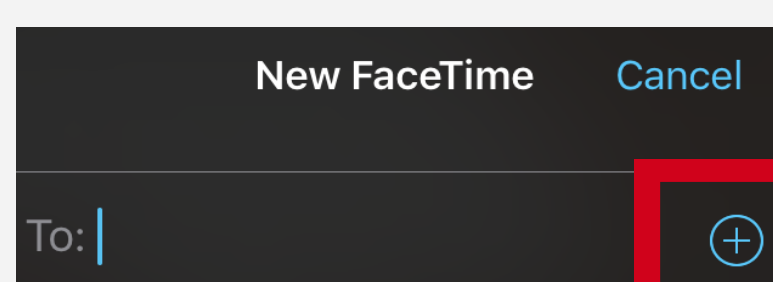Text messaging

Zoom
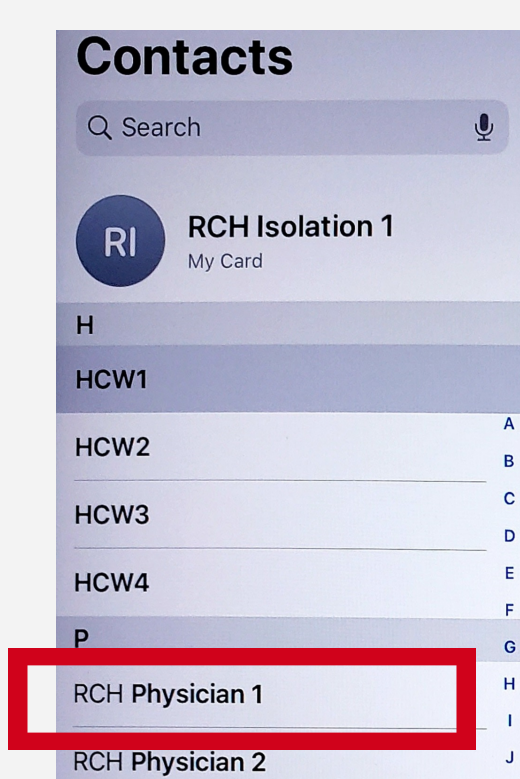Scheduled video visit

3 Video Call on FaceTime
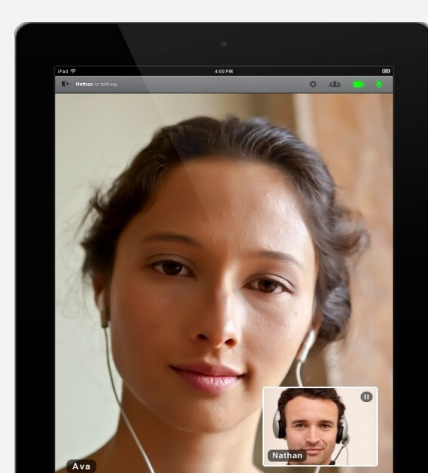
Tap on the FaceTime icon
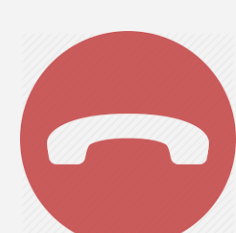
Tap on the **+** sign

Tap on the **+** sign again

Tap on a provider from the contact list

Tap on **Video call**

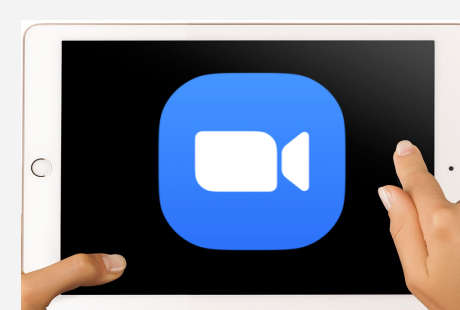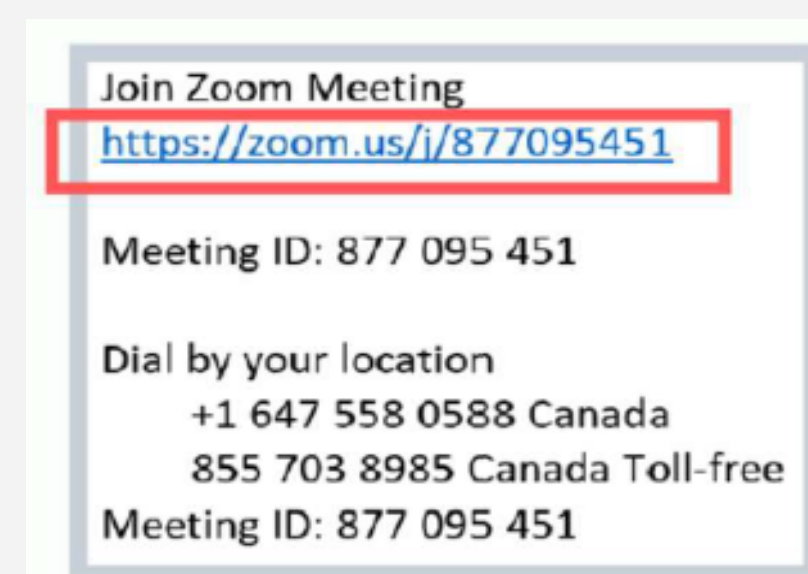**Talk** to your care provider

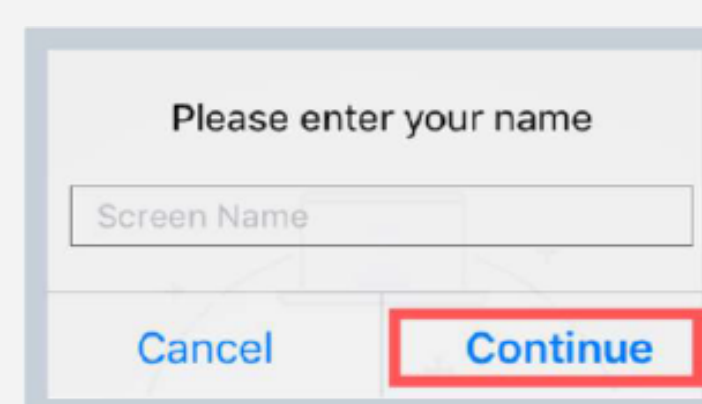Tap on the **end call** button when you are done

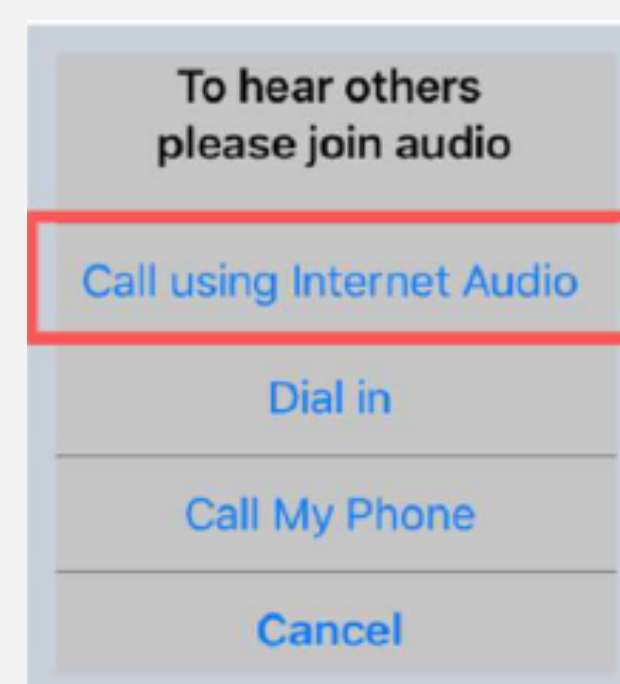## 4 Join a Scheduled Video Visit

Tap on the Zoom icon

Tap on **meeting link**

Enter your **name** and tap **Continue**

Tap **OK** to allow Zoom to use the microphone

Tap **Call using Internet Audio**
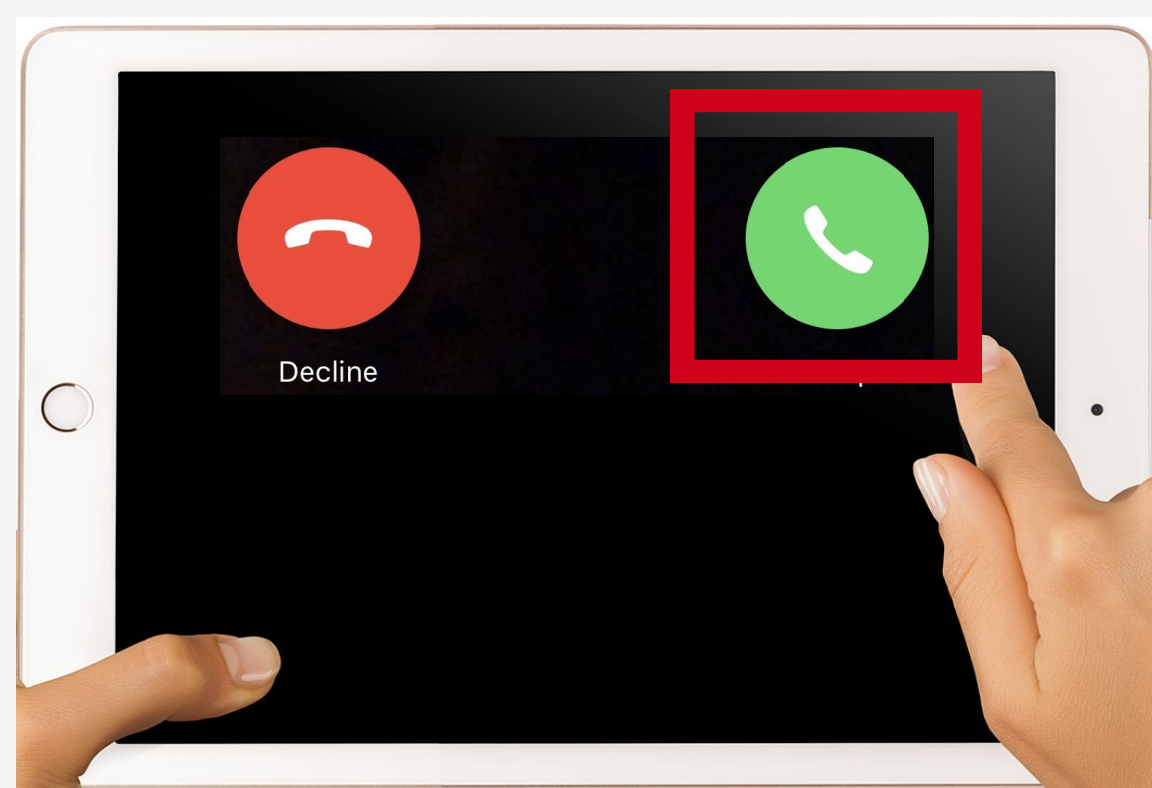
Then **talk** to your care provider

Tap on the **leave icon** when you are done
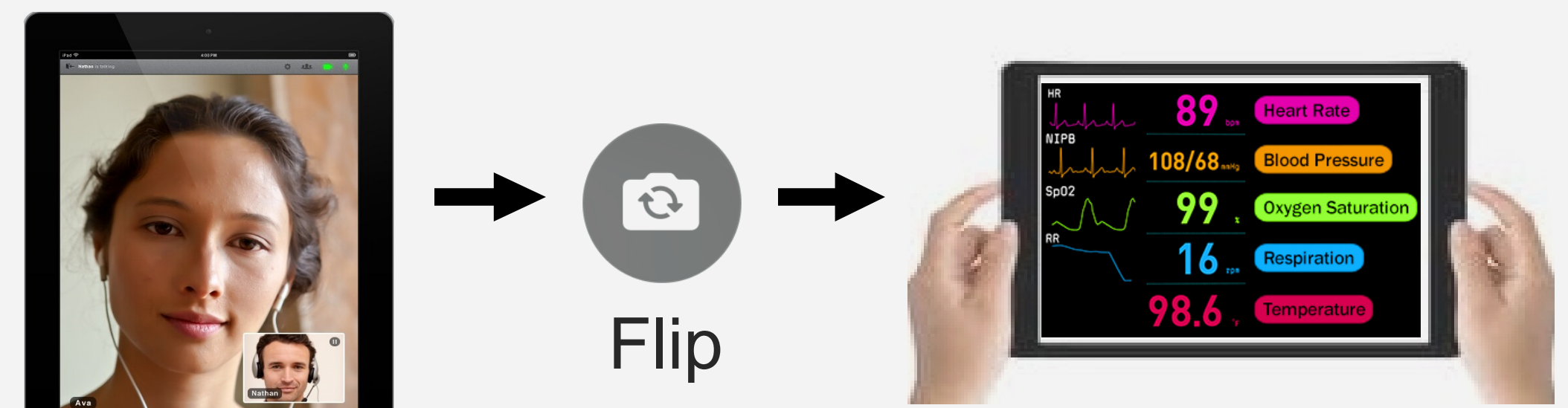
Using an iPad and FaceTime

Answering a Video Call

When it rings,
tap on the green **accept button**
to talk to your care provider

During a Video Call

If asked to show what you see,
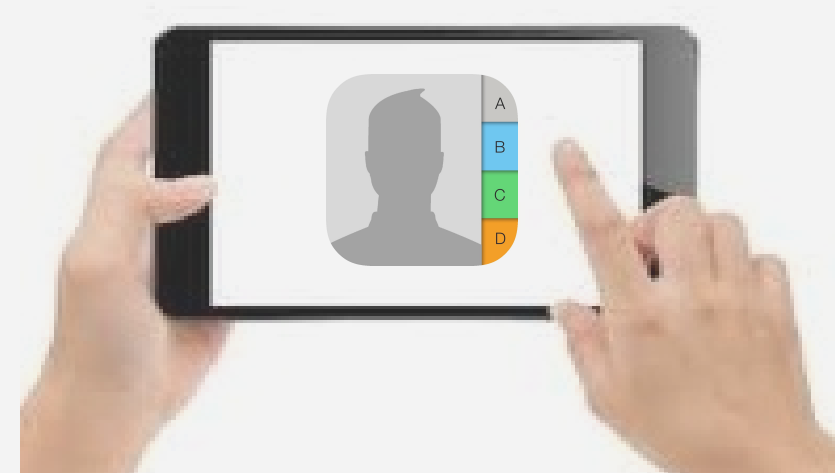tap on the **flip button** and point the iPad

Flip

Tap on the red **end call** button when you and
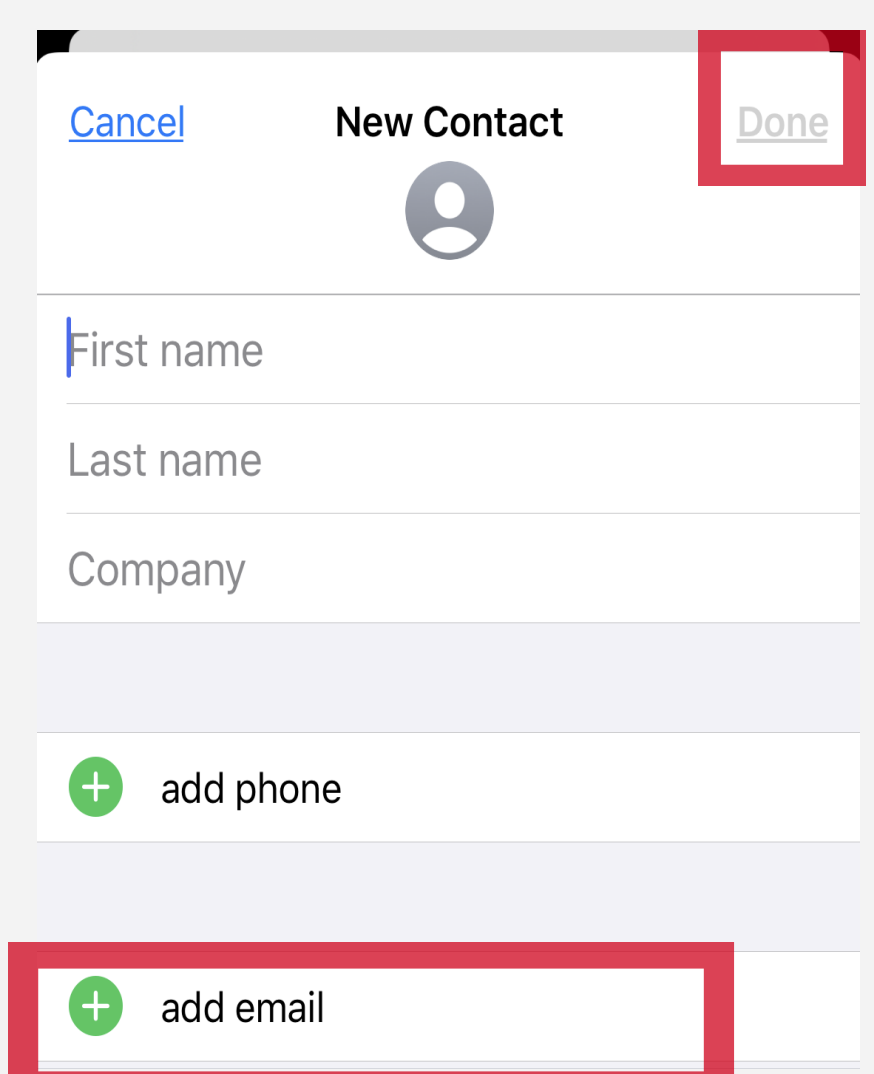your care provider are done with the video call

Before Starting a Video Call

Add the contact to the contact list,
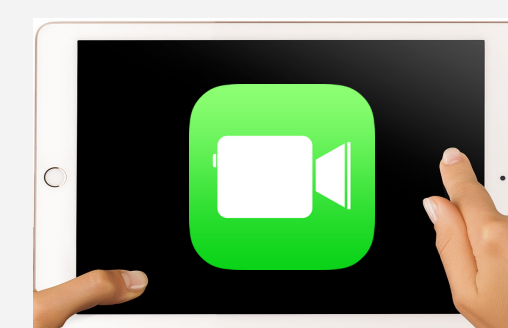

Tap the **Contacts** icon

Contacts
🔍 Search

Tap on the ➕ sign
to create a new contact

Cancel   New Contact   Done

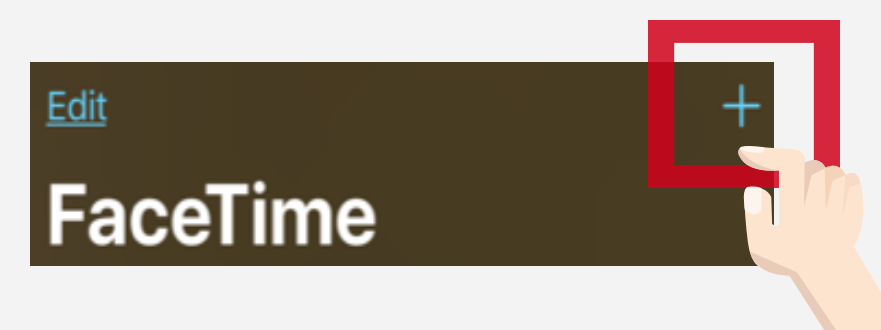First name
Last name
Company

➕ add phone

➕ add email

Enter your provider's
Apple ID email address

Then tap **Done**
(on the top right corner)

Starting a Video Call

Tap on the
FaceTime icon

Edit
FaceTime   ➕

Tap on the ➕ sign

New FaceTime   Cancel
To: | ⊕

Tap on the ➕ sign again

Contacts
🔍 Search
RI   RCH Isolation 1
     My Card
H
HCW1
HCW2
HCW3
HCW4
RCH Physician 1
RCH Physician 2

Tap on a provider from
the contact list

🎥 Video

Tap on **Video call**
and **talk** to your
care provider

Tap on the
end call button
when you are done

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