Therapeutic Leave

A 'therapeutic leave' is an absence from the hospital that your doctor approves as part of your care. A leave can be a few hours away from the hospital to as long as overnight. For more information, speak to your doctor or nurse.

Mental Health Act

If you were brought here 'against your will' (as an involuntary patient under the Mental Health Act) you have rights and the hospital has certain obligations. Patients have the right to challenge an involuntary admission. For more information, refer to the "When You Are Certified Under the Mental Health Act" pamphlet, or speak to your doctor or nurses.

Levels of Observation

This refers to how closely a person is supervised and how often they are checked by their nurse. It is based on a person's mental status as well as their safety and the safety of others.

Your care team reviews with you your Level of Observation each day. You can see the restrictions and privileges of each level on the next panel. These are the levels of observation:

Level	Restrictions and Privileges
Constant	 Staff person constantly with you Restricted to unit Hospital pyjamas Can leave unit for diagnostic procedures, but only with a nurse or assigned staff person No access to sharp objects unless used under supervision No 'therapeutic leaves'
Level 1	 Restricted to unit Hospital pyjamas Can leave unit to attend program activities, and for diagnostic procedures, but only with a nurse or assigned staff person No access to sharp objects unless used under supervision
Level 2	 Restricted to unit Hospital pyjamas or own clothes Can leave unit for 30 minutes with a nurse, assigned staff person or other responsible adult (such as a family member or friend). Within hospital grounds
Level 3	 Own clothes Can leave the unit, on your own, for up to 1 hour at a time within hospital grounds Can have 'therapeutic leaves', on your own or with someone

Substance Use

We can give you information about or refer you to substance use services and counselling. We also offer Naloxone Kits and teaching for you and your family and friends.

Smoke Free Policy

All our buildings and surrounding property are smoke-free, inside and outside. No one is allowed to smoke in hospital buildings, on stairs, or outside on hospital property. This includes electronic cigarettes and marijuana. We can offer Nicotine Replacement Therapy during your hospital stay. Please speak to your doctor or nurse if you are interested.

Welcome to Inpatient Psychiatry Unit

Chilliwack General Hospital

45600 Menholm Road Chilliwack, B.C. V2P 1P7

Phone: 604-795-4121

www.fraserhealth.ca

This information does not replace the advice given to you by your healthcare provider.

Catalogue #267800 (November 2022) To order: patienteduc.fraserhealth.ca



Our Goal

Our goal is to provide you with a safe and structured environment to support you during your hospital stay. You are a key member of your care team. We work with you to:

- Identify your mental health and/or substance use issues and help you manage them.
- Stabilize any initial crisis.
- Make a treatment plan that meets your specific needs.
- Identify coping strategies and skills you can use when you go home.
- Make a plan for when you are discharged from the hospital.

Your team might include:

- psychiatristsnurses
- medical doctors social workers
- occupational therapists
- peer support workers

- substance use

clinicians

- mental health workers
- unit clerks family and friends

Your Role

It is important for your mental wellbeing and recovery that you are active every day. You can do this by taking part in these programs as often as possible:

Individual and family sessions

These are meetings between you and the team to discuss your treatment and plan. Your family can also take part by being in these sessions.

Group activities

These are activities run by our staff, including walks, baking, games, and mental health discussions. We talk about topics such as coping skills and mindfulness.

Exploring community resources

We can connect you with community resources such as clubhouses, private counsellors, family doctors, and counselling groups.

You can also take part in your care by telling staff what your needs are and how you are feeling. Our staff can help you plan your quiet time if you need it.

Please respect the privacy and dignity of our staff members and other patients.

Your Medications

Your doctor will prescribe medicines for you. It is important to learn about your medication and know w



medication and know why you take them. Feel free to ask questions and talk about your concerns. If you bring any medicines from home (including vitamins and herbal remedies), a doctor and a pharmacist will review them.

Your Belongings & Valuables

We will check your belongings when you arrive on the unit and every time you return



from leave. It is best to leave valuables at home. We are not responsible for lost, stolen, or damaged items.

We do not allow some items on our unit. We will place them in a safe or send them home if we find them. Examples of these items include:

- street drugs - alcohol

- lighters - mirrors

- keys - razors

glass containersMoney

tin/metalcontainerselectronicsanything with

a cord

Telephones and Electronic Devices

There is a telephone on the unit for your use. The patient phone number is 604-795-8712



We do not allow cell phones on our unit. If you bring one it will be locked in a safe place. If you have a phone pass you can use your cell phone in the hallway outside the unit.

Note: Taking photographs or recordings on the unit is not allowed.

Visiting Hours

Visiting hours are from 11:30 a.m. to 7:30 p.m. All visits take place in the unit lounge.



An adult must accompany any child visiting the unit at all times. If you have any questions, feel free to contact our unit before visiting.