

When is the centre open?

Urgent Care hours:

Monday to Friday:
5:00 p.m. to 9:00 p.m.

Saturday, Sunday, and holidays:
9:00 a.m. to 8:00 p.m.

Phones are answered:

Monday to Friday:
1:30 p.m. to 9:00 p.m.

Saturday, Sunday, and holidays:
9:00 a.m. to 8:00 p.m.

Please note:

We do not have these services on-site:

- x-ray, ultrasound, medical imaging, or CT scanning
- laboratory services

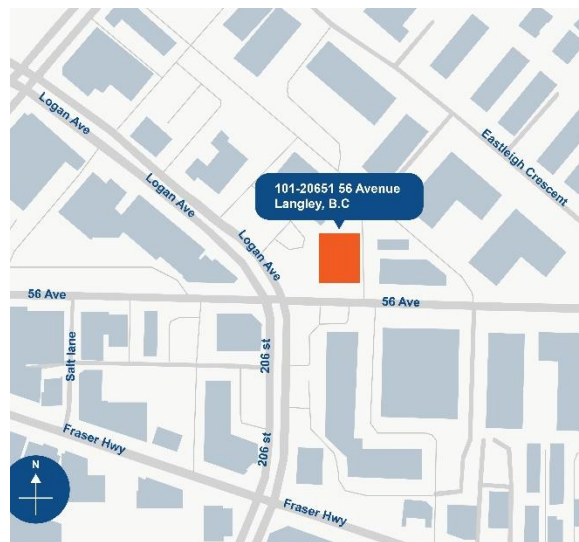
We cannot offer any intravenous therapy.

We do not have narcotics (opioids) onsite.

We will not give prescriptions for narcotics or tranquilizers (benzodiazepines).

Where to find us:

101-20651 56 Avenue
Langley, B.C
604-514-7477



Expect us treat you and your family
with compassion, dignity, and respect,
without discriminating in any way.

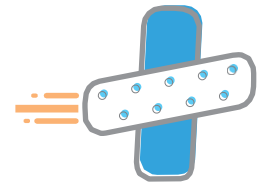


Langley Urgent and Primary Care Centre

Open 7 days a week

604-514-7477

For more information online
fraserhealth.ca/urgentcare



www.fraserhealth.ca

This information does not replace the advice given to you
by your healthcare provider.

What is the difference?

Urgent Care is for people who:

- ✓ might normally go to a family doctor (or nurse practitioner) or walk-in clinic in their community with a health concern but can't get in to see one, *and*
- ✓ need medical care within 12 to 24 hours and it is not an emergency

A member of our team will work with you to address your care needs. We assess all patients when they arrive. We decide who to see first based on the urgency of care they require.

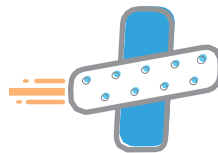
Examples of when to use Urgent Care

- cough and/or cold
- cuts, wounds or skin conditions
- infections such as chest, ear, and bladder
- mild back pain
- sprains and strains
- nausea, diarrhea, constipation

Emergency Department

is for people who:

- are experiencing a health crisis or have a serious illness or injury
- need medical care right away



Examples of when to go to an Emergency Department:

- chest pain
- trouble breathing or short of breath
- any kind of bleeding that does not stop
- suspected stroke
- overdose or poisoning
- mental health crisis
- broken bones / dislocated joints

Not sure where to go?

Call Fraser Health Virtual Care

1-800-314-0999

- Speak with a nurse from 10:00 a.m. to 10:00 p.m., 7 days a week

Call 8-1-1

- Speak with a nurse anytime of the day or night.
 - Speak with a pharmacist from 5:00 p.m. to 9:00 a.m. every night of the week.
- HealthLinkBC is available in 130 languages. For an interpreter, say your language in English. Wait until an interpreter comes on the phone.



Call the Urgent and Primary Care Centre

604-517-7477

- 1:30 p.m. to 9:00 p.m., Monday to Friday
- 9:00 a.m. to 8:00 p.m., Saturday, Sunday and holidays